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En route to a services company model: success on key strategic initiatives

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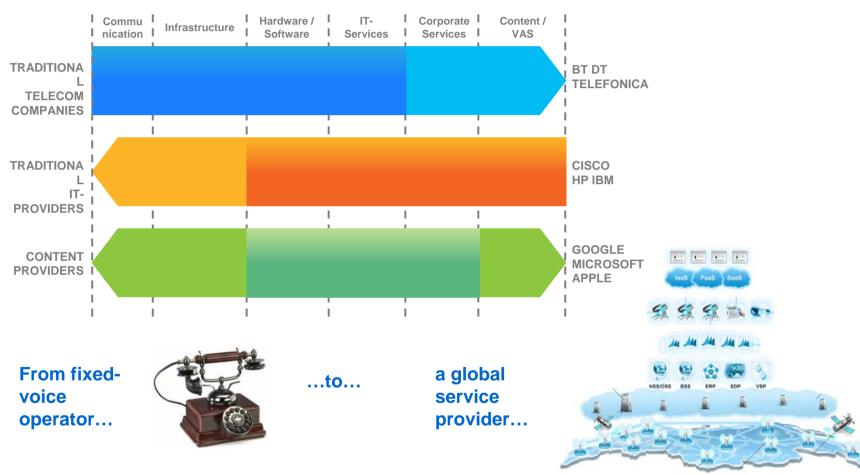
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# **Key global trends:** Telecom, IT and content convergence



Rostelecom transition from fixed voice operator to a global service provider



# Rostelecom: building the foundations to lead in a convergent ICT\* world

## Diverse collection of companies

- Lack of coordinated strategy
- No single brand
- No single distribution policy
- No view on company wide development

#### Integration and modernisation

- Unified Russia wide strategy
- Operational integration
- Profitable projects in Russiawide scale
- Strategic network integration and expansion
- Unified brand and offerings
- Invest in innovation
- Complete legal reorganisation

#### **Universal Telecom / IT Operator**

- Universal, state-of-the-art and multi-standard network
- ✓ Fully integrated player
- Clear, coordinated strategic direction
- Expanded list of services (including Cloud and IT)
- Superior services, superior customer experience

Future

**Present** 

**Past** 



### Rostelecom | Key strategic priorities

- 1 Integration & cost optimization
- 2 Network modernization
- 3 Federal full-scale mobile coverage
- Bundle offers and up-sell potential
- Cloud & IT services new growth opportunities





## Integration: becoming one company

Integrated infrastructure

- ✓ Fixed networks: migration to a single full IP network
- ✓ Mobile networks: upgrade of existing 2G networks and focus on development of universal 3G and LTE infrastructure
- ✓ Unified IT systems: billing, customer care and management

Integrated management

- ✓ Centralised group management structure
- ✓ Unified KPIs
- ✓ Unification of HR systems and new unified trade union contract
- Unified salaries and remuneration systems

Single brand

- New positive image
- ✓ Unification of over 50 brands in a single "Rostelecom" brand
- New brand well received by all target audiences
- ✓ Selected strong product brands will be kept during 2012-2013

**Cost management** 

- ✓ Effective real estate management
- Personnel expenses optimization
- Unification of procurement processes
- Outsourcing of maintenance functions
- Energy effective initiatives

Continuing cost optimization and synergies realization will help enhance the margins





# Network upgrade: deploying next generation networks to provide next generation services

#### Infrastructure

- All-IP fixed network
- Backbone capacity increase
- Multi-standard mobile network development
- Access-migration to FTTx
- CATV migration to IPTV
- Rural network to CDMA 450
- Data centres

#### **Products and services**

- Unified federal packages
- Services Up-sell
- Mobile data offering and VoIP
- Unified portfolio of media services
- Development of advanced corporate services
- Cloud & IT services

Superior network infrastructure to achieve sustainable competitive advantage in the Russian ICT market





### Leveraging country-wide presence to provide fullscale mobile operations

#### **Key levers**

Development of own infrastructure – **3G** networks licenses in 69 regions



MVNO agreement with Scartel and BIG3

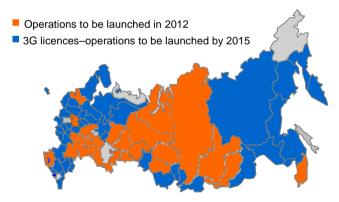


Participation in upcoming 4G licenses auctions



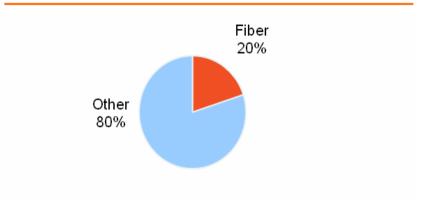
Data-focused federal mobile operator

#### **3G** network development



#### Source: Company information

#### Capital expenditure forecast (2010-2015)



Source: Company information Note: % of total CAPEX spent





## Fixed Broadband: from solid present into bright future

#### **Today**

- Strong position in B2C segment
- 22% penetration of fiber in our subscriber base
- Access to 24.4 mm households

#### **Action Plan**

- Launch of last mile modernization project to migrate xDSL customer to fibre
- Greenfield network development in smaller towns

#### **Tomorrow**

- Ability to offer high speed broadband and exciting Pay-TV and other premium services
- Use of attractive bundled offering, crossselling and up-selling initiatives

#### Long-term impact

- Enhanced customer loyalty
- Subscriber base growth
- Blended ARPU growth





# Cloud & IT services: competitive advantage to become the unchallenged leader

Servicing the Government

#### E-Government

- Federal Infrastructure
- √ 70 out of 83 regional governments subscribed
- Over 200,000 local authorities to be reached in the next 3-5 years

#### > Housing services and utilities

- Over 100k local management companies to sign-up
- Virtual office (SMEs and SoHo)
- ✓ Business processes optimization
- ✓ Hard and software for SME & SoHo (Microsoft and 1C)
- ✓ Electronic document flow

Making people's lives better

Helping

businesses

- State focus on transferring all the services into electronic format:
- ✓ E-medicine
- ✓ E-Education
- ✓ Secure city (System 112)

Undisputable leadership in the segment and over RUB 50 bn of revenue from innovative services in 2015\*



# Investment case – capitalization growth and structural changes

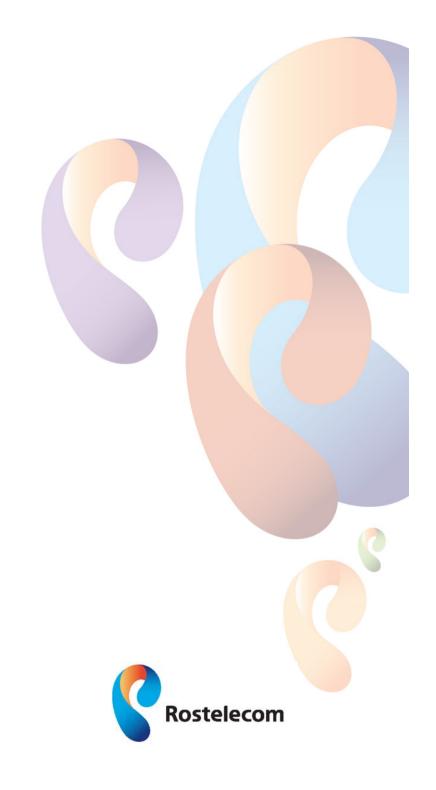
## Clear outcome from structural changes

- LSE listing
- Illimination of cross ownership with Svyazinvest and decrease of number of shares
- Svyazinvest's assets consolidation (SkyLink, Central Telegraph, Bashinformsvyaz, etc.)
- Consider preferred shares and treasury shares questions

## Capitalization Growth

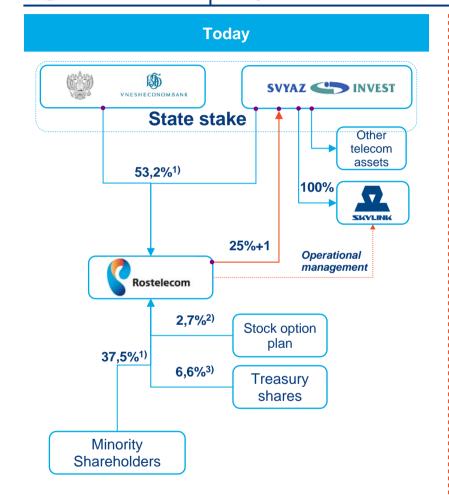
- Universal Multistandard Network
- Full spectrum of packaged mobile and fixed telecom services
- Expanded service offer (including Cloud solutions, IT)

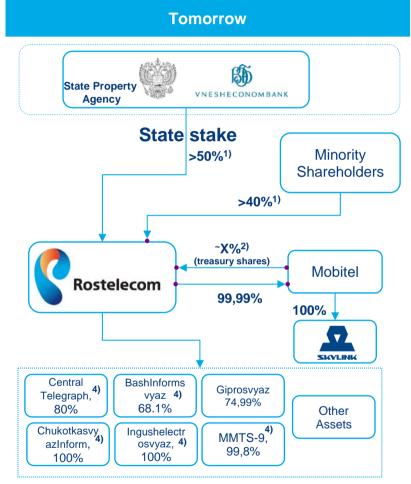
Appendix





### Shareholders' structure after the merger with **Svyazinvest**





\* Additionally the Company considers the possibility to merge some of its subsidiaries into Rostelecom at the time of merger with Svyazinvest

<sup>1)</sup> Percentage of voting shares

<sup>2)</sup> In Dec 2011 the stock option program was partially exercised

<sup>3)</sup> X will depend on the valuation of Svyazinvest assets

<sup>4)</sup> Only after State Property agency contributes the assets into Svyazinvest